

Internet Listing of Certified Contract Operators

All DOH approved contract operators who have requested to be listed are found at www.doh.wa.gov/ehp/dw/Our_Main_Pages/opcertification.htm.

Operators who meet the minimum contract operator requirements and wish to be added to the DOH-approved list should contact the Water Works Operator Certification Program.

Publications

Chapter 70.119 RCW

“Public Water Supply Systems – Operators”

Chapter 246-292 WAC

“Water Works Operator Certification Regulations”

For More Information

Water Works Operator Certification Program

P.O. Box 47822

Olympia, WA 98504-7822

360-236-3141 or 800-525-2536



Contract Water Works Operators

The Department of Health is an equal opportunity agency.

For persons with disabilities, this document is available on request in other formats. To submit a request, please call 800-525-0127 (TTY 800-833-6388).

For additional copies of this publication, call 800-521-0323. This and other publications are available at www.doh.wa.gov/ehp/dw.



What Is a Contract Operator?

Most Group A water systems are required to have an operator certified by the Division of Drinking Water. Many systems do not have the resources to employ full-time, certified, and trained operators, so instead hire contract operators to operate the water system. By definition, a contract operator is responsible for the daily operational activities of three or more public water systems.

Minimum Certification Requirements

Certified operators who are responsible for three or more water systems must be certified as a **Cross Connection Control Specialist** and as a **Water Distribution Manager 1** or higher (certification level is based on the size of the largest water system). Other types of certification may be required, depending on individual system requirements. For information on the listing of certified contract operators, see back panel.

Written Agreement

Contract operators are required to submit two copies of all signed operations contracts to the Department of Health, Water Works Operator Certification Program, within 30 days of the effective date of their contract with the water system. The contract must be a written agreement that includes the following:

- Operator's name and certification number.
- Date contract will begin and end.
- List of duties to be performed by contract operator (see certified operator responsibilities).
- Signature of water system representative.
- Signature of contract operator.
- Date agreement is signed.

Certified Operator Responsibilities

The operation of a public water system includes many duties and responsibilities that are necessary to protect public health. A contract providing services for daily operational activities for a water system must be submitted to the Division of Drinking Water, Water Works Operator Certification Program, and include the following operator responsibilities:

- Ensure that all daily operation and maintenance activities of the water system are completed in accordance with acceptable public health practices and water industry standards.
- Perform water quality monitoring, maintain adequate records, and take follow-up action, if necessary, to comply with state and federal drinking water regulations.
- Implement preventative maintenance programs, inspect treatment and other system components for malfunctions, make needed repairs, and keep adequate records.
- Analyze/ review recording instrument readings and laboratory tests, determine sites and causes of any malfunctions, adjust various treatment processes or other components accordingly, and keep records of each action.
- Implement a cross-connection control program.
- Determine remedial actions in emergencies, and be available 24 hours a day.